

Please amend claims 1, 14 and 27 as follows:

1. (amended) A method of processing a first request  
for web page, comprising:

receiving the first request for the web page; and

transmitting, to a device from which the first request  
5 was received, at least one command to send a second request  
for the web page, and a first timestamp.

2. (original) The method of claim 1 wherein the  
transmitting step is responsive to an existence of a second  
timestamp received with the request.

3. (original) The method of claim 2 comprising the  
additional steps of:

identifying a third timestamp; and

responsive to the second timestamp received with the  
5 request, processing the request for the web page responsive  
to the second timestamp and the third timestamp.

4. (original) The method of claim 3 wherein the  
identifying the third timestamp step is responsive to a  
capacity of at least one selected from at least one server  
and a device coupled to the at least one server.

5. (original) The method of claim 4 additionally comprising incrementing at least one of a plurality of counters responsive to the first request.

6. (original) The method of claim 5 wherein each of the plurality of counters corresponds to a range of time different from the other plurality of counters.

7 (original) The method of claim 6 wherein the identifying the third timestamp step is additionally responsive to at least one of the plurality of counters.

8. (original) The method of claim 5 comprising the additional steps of:

receiving a notification of abandonment of at least one selected from the first request and the second request;

5 and

decrementing at least one of the plurality of counters.

9. (original) The method of claim 3 wherein the identifying the third timestamp step comprises sending a command to at least one selected from at least one server and a device coupled to the at least one server.

10. (original) The method of claim 3 wherein the identifying the third timestamp step comprises building a

file comprising a status of at least one selected from at least one server and at least one device coupled to the at least one server.

11. (original) The method of claim 1, wherein the transmitting step is responsive to a type of the first request.

12. (original) The method of claim 1, additionally comprising transmitting computer readable program code devices configured to cause a computer to send the second request responsive to the indicator transmitted.

13. (original) The method of claim 1 wherein the computer readable program code devices configured to cause the computer to send the second request responsive to the indicator transmitted comprise at least one selected from a Javascript script and a Java applet.

14. (currently amended) A computer program product comprising a computer useable medium having computer readable program code embodied therein for processing a first request for web page, the computer program product comprising:

computer readable program code devices configured to cause a computer to receive the first request for the web page; and

computer readable program code devices configured to  
 10 cause a computer to transmit, to a device from which the  
first request was received, at least one command to send a  
 second request for the web page, and a first timestamp.

15. (original) The computer program product of claim  
 14 wherein the computer readable program code devices  
 configured to cause a computer to transmit are responsive  
 to an existence of a second timestamp received with the  
 5 request.

16. (original) The computer program product of claim  
 15 additionally comprising computer readable program code  
 devices configured to cause a computer to:

identify a third timestamp; and  
 5 responsive to the second timestamp received with the  
 request, process the request for the web page responsive to  
 the third timestamp and the second timestamp.

17. (original) The computer program product of claim  
 16 wherein the computer readable program code devices  
 configured to cause a computer to identify the third  
 timestamp are responsive to a capacity of at least one  
 5 selected from at least one server and a device coupled to  
 the at least one server.

18. (original) The computer program product of claim  
17 additionally comprising computer readable program code  
devices configured to cause a computer to increment at  
least one of a plurality of counters responsive to the  
5 first request.

19. (original) The computer program product of claim  
18 wherein each of the plurality of counters corresponds to  
a range of time different from the other plurality of  
counters.

20 (original) The computer program product of claim 19  
wherein the computer readable program code devices  
configured to cause a computer to identify the third  
timestamp are additionally responsive to at least one of  
5 the plurality of counters.

21. (original) The computer program product of claim  
18 additionally comprising:

computer readable program code devices configured to  
cause a computer to receive a notification of abandonment  
5 of at least one selected from the first request and the  
second request; and

computer readable program code devices configured to  
cause a computer to decrement at least one of the plurality  
of counters.

22. (original) The computer program product of claim  
16 wherein the computer readable program code devices  
configured to cause a computer to identify the third  
timestamp comprise sending a command to at least one  
5 selected from at least one server and a device coupled to  
the at least one server.

23. (original) The computer program product of claim  
16 wherein the computer readable program code devices  
configured to cause a computer to identify the third  
timestamp comprise computer readable program code devices  
5 configured to cause a computer to build a file comprising a  
status of at least one selected from at least one server  
and at least one device coupled to the at least one server.

24. (original) The computer program product of claim  
14, wherein the computer readable program code devices  
configured to cause a computer to transmit are responsive  
to a type of the first request.

25. (original) The computer program product of claim  
14, additionally comprising computer readable program code  
devices configured to cause a first computer to transmit  
computer readable program code devices configured to cause  
5 second computer to send the second request responsive to  
the indicator transmitted.

26. (original) The computer program product of claim  
14 wherein the computer readable program code devices  
configured to cause the computer to send the second request  
responsive to the indicator transmitted comprise at least  
5 one selected from a Javascript script and a Java applet.

27. (currently amended) An apparatus for processing a  
first request for a web page, the apparatus comprising:

a user request router having an input coupled to an  
apparatus input operatively coupled for receiving the first  
5 request, the user request router for providing at an output  
a signal responsive to the first request received at the  
user request router input; and

a cookie/applet generator having an input coupled to  
the user request router output for receiving the signal,  
10 the cookie/applet generator for providing, to a device from  
which the first request was received, via a first output  
coupled to an apparatus output, a first indicator of at  
least one time to send a second request for the web page.

28. (original) The apparatus of claim 27, wherein the  
first request comprises a second indicator of time, and the  
user request router provides the signal at the user request  
router output responsive to the second indicator of time.

29. (original) The apparatus of claim 28, wherein the cookie/applet generator provides at a second output a third indicator of time corresponding to the first indicator of time, the apparatus additionally comprising:

5 a strokecount storage for having an input coupled to the cookie/applet generator third output for receiving the third indicator of time, the strokecount storage for storing the third indicator of time and a set of fourth indicators of time and for providing the third indicator of time and the set of fourth indicators of time at an  
10 input/output; and

a cutoff timestamp calculator having an input operatively coupled for receiving an indicator of capacity, the cutoff timestamp calculator for selecting and providing  
15 at an output a timestamp from the set of fourth indicators of time responsive to the capacity; and

wherein the user request router additionally comprises a cutoff timestamp input coupled to the cutoff timestamp calculator output and the user request router provides the  
20 signal additionally responsive to the timestamp received at the cutoff timestamp input.

30. (original) The apparatus of claim 27, wherein the cookie/applet generator additionally provides at the



cookie/applet generator first output computer readable  
program code devices configured to cause a computer to send  
5 the second request responsive to the indicator.

31. (original) The apparatus of claim 30 wherein the  
computer readable program code devices configured to cause  
the computer to send the second request responsive to the  
indicator transmitted comprise at least one selected from a  
5 Javascript script and a Java applet.